

¡ W E L C O M E !

The Hotel Tossal d'Altea Staff welcome you. We are pleased that you give us the opportunity to serve you. The hotel is located close to Altea Old Town (Historic Site). We recommend you to take a walk through its streets.



W E A R E H E R E F O R Y O U

If you have any question, please, ask us!
Our receptionists (and concierge) are at your disposal for everything you need.
We wish you a very pleasant stay with us!

C H E C K O U T

Rooms must be vacated no later than 12:00 h.
If you wish to extend your departure time, please, check with the receptionist the option of late check out. If you leave before 9:00 a.m., check out the previous day.

I N T E R N E T W I F I

We offer WiFi free of charge (ask the network and the password at reception) and, in addition, we have a computer available for guests in the Lobby.

M I N I B A R

Due to the sanitary situation in hygienic prevention, the minibar refrigerators are empty as a precaution. If you want to consume minibar products, request it at reception, please.

S A F E B O X

You have an electronic safe-box in your room (free of charge). The Hotel can only be responsible for money, documents or valuables deposited in the main safe of the Hotel, upon presentation of a receipt.

S A F E T Y

For your own safety, persons who have not registered at the Hotel are not permitted in the rooms.

C A L L S

- Call Reception: Dial 2000
- External Line Dial: Dial Reception: 2000
- Calls between rooms: Dial 2 + room number

A I R C O N - H E A T I N G

Cold (snow icon) and heat (sun icon) can be regulated with the buttons of the remote control. You will find this individual control on the desk.

B A T H T O I L E T R I E S

We offer you "Oliva del Mediterráneo" toiletries made with organic olive oil. If you require any toiletrie, please, contact to the recepcion.

H O U S E K E E P E R

If you require more towels, toiletries, hangers or other items, please, contact to our reception.

I F T H E R E A R E F A U L T S . . .

If you find any faults within your room or in any other hotel areas, we would be grateful if you could inform our reception team. We wish a very pleasant stay.

M E R C H A N D I S I N G

Taste the best extra virgin olive oils from the region in our hotel. You can buy them at reception. In addition, you can also buy our olive oil amenities: "Oliva del Mediterráneo".

HORARIOS DE NUESTROS SERVICIOS

OUR HOTEL SERVICES

HOTEL TOSSAL D'ALTEA

RECEPCIÓN | RECEPTION

09:00 - 00:00 h (09 AM - 12 AM)

CONSERJE DE NOCHE NIGHT CONCIERGE

00:00 - 07:00 h (12 AM - 07 AM)

PISCINA EXTERIOR DE TEMPORADA | SEASONAL OUTDOOR SWIMMING POOL

10:00 - 21:00 h (10 AM - 09 PM)

[ESP] Nota: Piscina abierta en temporada. El horario está sujeto a cambios debido a posibles tareas de mantenimiento de piscina, eventos o climatología.

[ENG] Notice: Pool open seasonally. The schedule is subject to change due to pool maintenance, events or weather.

GIMNASIO | GYM

09:00 - 13:00 h (09 AM - 01 PM)

16:00 - 20:00 h (04 AM - 08 PM)

[ESP] Si deseas hacer uso del gimnasio, has de pedir tu turno en recepción, por favor.

[ENG] If you want to use the gym, you must request your turn at reception, please.

DESAYUNO | BREAKFAST

En espacios interiores climatizados o en exteriores

In airconditioned indoor or outdoor areas

08:30 - 10:30 h (08:30 AM - 10:30 AM)

[ESP] Nota: Para los huéspedes con desayuno incluido que hagan su salida del hotel antes de las 08:00 horas, ofrecemos la posibilidad de preparar un desayuno para llevar. Para poder optar a este servicio, te rogamos que informes a Recepción con antelación para poder organizarlo.

[ENG] Notice: Breakfast included customers who are leaving before 08:00 AM, can order their breakfast to take away by informing Reception in advance.

RESTAURANTE | RESTAURANT

Disponemos de Carta, menú diario, lounge bar, menú infantil, bodega, carta de bebidas. We offer you Carta, daily menu, lounge bar, kids' menu, Cellar, drink menu.

• Almuerzo | Lunch:

13:00 - 16:00 h (01 PM - 04 PM)

• Cena | Dinner:

20:00 - 23:00 h (08 PM - 11 PM)

CAFETERÍA

09:00 - 00:00 h (09 AM - 12 AM)

09:00 - 23:00 h (09 AM - 11 AM) en temporada baja/low season

HORA DE SALIDA DE LA HABITACIÓN | CHECK OUT

A las 12:00 h (At 12:00 NOON)

[ESP] Nota: Si deseas extender tu hora de salida de la habitación, consulta primero en recepción nuestra disponibilidad y, en el caso de ser posible, el cargo que se añadiría por el "late check out".

[ENG] Notice: Late check-outs (if there is availability) must be approved and arranged with reception prior to check-out time.